



6455 S. Dean Martin Dr., Suite C \* Las Vegas, Nevada 89118  
Telephone: (702) 309-8326

## Labor & Material Terms & Conditions

Labor rates may vary from show to show so please consult your order form for the electrical labor rates associated with your event. This form is for information regarding labor & materials that will be utilized by CTS.

1. Straight time is defined as the hours between 8:00 am and 5:00 pm, Monday through Friday.
2. Overtime is defined as the hours between 5:00 pm and 8:00 am, Monday through Friday, weekends and holidays.
3. Credit card information must be on file before any requested labor is performed.
4. The online ordering system does not store credit card numbers so an authorization will have to be sent in for those orders requiring labor.
5. Electrical labor will be charged at a one (1) hour minimum on install with half hour increments thereafter.
6. Electrical labor will be charged a minimum of half hour (30 minutes) or half the time on the total hours of install.
7. Electrical labor starts to accrue upon the arrival of the electrician/s into the booth.
8. Lift services are separate charges that are listed on the order form with the same accrual periods as the electrical labor.
9. We make every effort to dispatch electricians to labor calls as soon as we receive an order, however, immediate arrival is not guaranteed. Labor calls scheduled before the show will be honored first then those that schedule on-site. First come, first serve.
10. Labor and material is often billed before the end of the show but may be billed in the days after the show as labor is turned in.
11. Once an outlet has been placed in the booth there will be no refund of the outlet. We will honor cancellations before the event.
12. Extension cords and plug strips are for rent and normally available at the service desk.
13. Electricity is turned on 30 minutes prior to show opening and turned off 30 minutes after show closes on show days.
14. Any materials utilized by the electrician to distribute power will be billed.
15. Once material is used it is considered to be out of stock and chargeable. We will not refund for materials once they are in use.
16. CTS is not responsible for any damage or loss of property beyond its control.

Thank you for your business!